



## **Civil Action Group, Ltd.**

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### **Company Profile**

Civil Action Group, Ltd. is the largest full service legal support company in the world. Since 1968, CAG has provided the highest quality service to almost every large law firm in the U.S. This same superior level of service is provided to small and mid-size law firms, sole practitioners, corporations, insurance companies, and governmental agencies, both nationally and internationally. CAG was rated #1 by the U.S. Department of Justice for its technical capabilities, business design, and experience. CAG is in a unique position to provide the highest quality support services in today's legal market because we are managed and staffed by experienced lawyers, business executives, financial professionals, paralegals, and support staff who understand the necessity of professionalism and proficiency in serving client's needs.

### **Services**

CAG offers a wide array of legal support services under one roof and has earned the reputation as the "go to" company for completing these tasks professionally, efficiently, and cost-effectively. CAG services include:

- **National Service of Process**
- **International Service of Process**
- **Language Services—Translations and Interpreters**
- **Medical Records Retrieval and Document Repository**
- **Public & Private Records Retrieval**
- **Investigations, Surveillance, Fingerprinting**
- **Depositions, Court Reporting, & Videography**
- **Litigation Services Financing**
- **E-Discovery & Computer Forensics**

### **Areas of Expertise**

**International Service of Process** CAG has almost 30 years of experience dealing with issues relating to International Service of Process, in particular, the Hague Service Convention, Inter-American Convention, Letters Rogatory, Foreign Sovereign Immunities Act, and collection of Foreign Evidence. CAG has extensive knowledge and expertise in Country specific requirements not listed in the reservations/declarations/notifications for certain Hague Service Convention and Inter-American Convention countries; special requirements for certain Letter Rogatory countries; and Country specific restrictions that can affect service of U.S. legal documents in foreign countries; i.e., Japan's discovery restrictions, and Germany's objections to U.S. split recovery statutes as they relate to punitive damages.

**Translations** CAG's experienced translators can translate documents to and from almost any language in the world. Whether one page or 100,000 pages, CAG can accurately translate the document in a professional and expeditious manner. CAG can also provide high quality, court-ready English transcriptions. CAG is a Corporate Member of the *American Translators Association*.

**Document Retrieval** With no call centers, CAG offers a boutique approach to client communication, case interest, and service. CAG can retrieve all types of records, even those requiring authorization, including, but not limited to: medical records, itemized billing, radiology films/scans, pharmacy, employment, tax, workers comp, insurance, SSA, scholastic, and dental. CAG's Medical Records Inc. division has 40+ years of managerial experience in record retrieval coordination and procurement.

**Document Repository** The CAG HIPAA / FBI compliant on-line document repository is a valuable tool for accessing and sharing scanned images anywhere there is an internet connection. Our document storage platform uses a folder structure for easy navigation and its security is set by user to cover the varying levels of access and usage.

**National Service of Process and Investigations** CAG has been providing fast, courteous, and cost-effective service of process in every U.S. state since 1968. No other process serving company can provide you with better nationwide service of process. In addition, CAG's investigative services can assist in locating defendants, witnesses and assets nationwide. Our professional, licensed, insured private investigators use state-of-the-art technology to investigate anybody, anything, anytime, anywhere!

**Computer Forensics and E-Discovery** Legal Computer Forensic Services, a division of CAG, provides professional forensic services to the legal community, governmental entities and the private sector. Our experienced digital evidence specialists, using the most advanced forensic hardware and software, can assist in e-discovery; electronic evidence recovery; computer forensic exams/reports; professional court testimony; data recovery; internet/email abuse investigations; identity theft occurrences; and employee computer analysis including supplemental evidential materials for civil cases, criminal cases, employment matters and corporate security issues. We ensure compliance with the collection, analysis, reporting, presentation and preservation of digital evidence.

## **Experience**

CAG, through its various operating divisions, has provided support services in some of the world's largest litigation projects, including:

- Chinese Drywall
- BP Oil Spill
- Toyota Recalls
- Breast Implants
- Stents
- HRT
- Pacemakers
- Mirapex
- Genetically Engineered Rice & Contamination Litigation
- Honda ATVs
- Pedicle Screws
- Seatbelt litigation
- Immunization
- Silzone
- Fosamax
- Avandia
- Rezuin
- Clerical Sex Abuse
- MCI Securities Litigation
- Norplant / Yaz / Ortho Evra
- Chocolate Price Fixing
- Ebbers / WorldCom Fraud
- Showa Denko (L-Tryptophan)
- Bridgestone / Firestone Tire Tread Separation
- Refrigerant Compressors Antitrust Litigation
- Securities Fraud
- Artificial Sweeteners
- Pharmaceuticals
- Sulzer / Zimmer Hip
- Fen Phen / Redux
- Tobacco Litigation
- Asbestos & more!

## **The Civil Action Group of Corporate Entities**

Civil Action Group, Ltd., APS International, Ltd., Medical Records, Inc., Legal Computer Forensic Services, LLC, Civil Action Finance, Ltd., and Fingerprint International.



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